



Signode is a leading manufacturer of a broad spectrum of transit packaging consumables, tools, software, and equipment that optimize end-of-line packaging operations and protect products in transit. Main customer sectors include the food and beverage, chemicals, building materials, pharmaceutical and other high-volume industries. **Signode** is a pioneer in the industrial packaging sector with a long history of customer-focused innovations in materials, processes and automation technology that have revolutionized the sector. Since 2018 **Signode** is the *Transit Packaging Division* of **Crown Holdings, Inc.** and sharing a portfolio of products, services and capabilities that make the group the world's premier end-of-line packaging company. With over \$2,2 Billion in revenue, **Signode** currently employs over 7,000 employees with 80+ manufacturing facilities across 6 continents.

In **Signode's** value proposition **Packaging Plus Reliability Services** stands for comprehensive tiered service support to meet the service demands of today and tomorrow. This includes : field service, emergency repairs, preventive maintenance schedules, safety inspections, training, 24/7 technical phone support, parts shipping and advanced retrofits and equipment tuning.

To strengthen the DACH Service and After Sales organization the company has an exciting opportunity available for an experienced and motivated :

Field Service Engineer Austria Industrial Packaging Solutions

MISSION

- After an intensive training period you will be responsible for the installations, repairs and maintenance of the entire product range of semi- and fully automatic industrial packaging machines and hand-equipment in different parts of Austria with occasional interventions elsewhere in DACH.
- You will offer high-quality service to end-customers in a wide range of high-volume industries.
- You will be supported by the Backoffice and Customer Service team for planning, spare parts, technical advice, orders and administration.
- You will guarantee customer satisfaction by providing assistance for technical improvements, updates, conversions, testing and troubleshooting.
- On installation and commissioning of new machines you will deliver support and training to customers on site.
- You will diagnose mechanical and electrical breakdowns and you will issue reports on repairs or replacements.
- You will report directly to the Service Team Manager for Austria & Switzerland.

PROFILE

- To qualify for this role you have a technical degree in Electronics, Electromechanics, Industrial Maintenance, Automation, Mechanics, Electrotechnics or similar.
- Ideally you already have experience in field service, technical support or maintenance for (semi-) automated machines and equipment in an industrial environment.
- A specific PLC knowledge is a plus, not a requirement.
- You are a dedicated and responsible person who shows a high degree of autonomy and flexibility.
- You are well organized and efficient and you have a thorough and methodic approach in dealing with and finding solutions for technical problems.
- You are customer-oriented and you can demonstrate excellent communication skills.
- A good practical command of English is required.
- In this field-based position you will operate out of your home-office with intensive travel all over the territory and occasional visits to the DACH offices.



OFFER

Signode offers an attractive long-term career opportunity in a professional and international work environment. You can look forward to a competitive compensation package with benefits, company car and incentives.

INTERESTED ?

Send your application letter and CV to Search & Selection for the attention of Mr. Marc Van Beethoven : m.vanbeethoven@searchselection.com.

You can also register on-line on our website www.searchselection.com and apply directly for this vacancy by following reference number : 13880

