



TELEDYNE FLIR
Everywhere you look™

Our client **Teledyne FLIR** designs, develops, manufactures, markets, and distributes technologies that enhance perception and awareness. **Teledyne FLIR** brings innovative sensing solutions into daily life through thermal imaging, visible-light imaging, video analytics, measurement and diagnostic, and advanced threat detection systems. **Teledyne FLIR** offers a diversified portfolio that serves a number of applications in government & defense, industrial, and commercial markets. Today the company is part of **Teledyne Technologies Inc.** (NYSE:TDY) world leader in enabling technologies to sense, transmit and analyze information for industrial growth markets, employing worldwide around 11.000 employees.

Teledyne FLIR has a simple but ambitious mission : to develop market-leading thermal and sensing technologies which enhance everyday life. From saving energy, to saving lives **Teledyne FLIR** is making a real difference in our world. **Teledyne FLIR's** products are used in a wide array of situations to rescue people in danger, detect criminals, conserve energy, navigate safely, provide security around the globe, and protect our environment.

Teledyne FLIR is looking for individuals who thrive on making an impact and want the excitement of being on a team that wins.

To further strengthen the IT department, **Teledyne FLIR** has an exciting career opportunity available for a talented and experienced :

IT Support Specialist

Global IT Shared Services Team

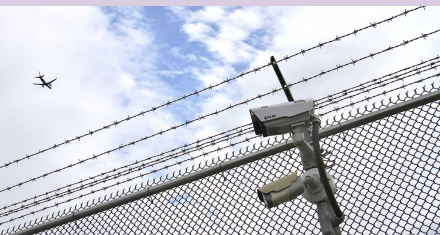
Based in Kortrijk, Belgium

MISSION

- As part of a global team you will deliver world class 2nd line support to employees and business units around the globe, including the users in the local Belgian offices.
- You will be part of a virtual team providing remote and on-site customer support and troubleshooting, resolving, escalating, following-up and completing IT incidents and requests ('tickets') : e.g. general PC issues, server- and network issues, virus detection, system acces, application- and database issues, security incidents, mobile phone requests, problems with printers and other hardware peripherals etc.
- For escalating IT tickets you will liaise and collaborate with appropriate IT Infrastructure, Application or Security teams while acting as an interface between the internal client and the dedicated technical team.
- With the Kortrijk (Marke) office as your primary work location (70 users) you will travel min. once a month to the office in the north of Belgium (Meer) as well as travelling internationally approx. 4 times per year, visiting remote locations.
- Periodically you will also be assigned project work, e.g. computer deployments, facility moves, system implementation support etc.
- You will report directly to the IT Operations Manager EMEA & APAC.

PROFILE

- To qualify for this position you are an inquisitive, driven and versatile IT Professional, eager to learn and with a real passion for your job.
- You have experience in IT support or in a related position in a fast-paced international corporate and high-tech work environment.
- Your field of expertise includes : a strong Windows 10/11 and Linux knowledge with experience in deploying and supporting client systems, strong knowledge MS Office and Microsoft Active Directory (incl. understanding of permissions structures), ideally good Mac/iOS and Android knowledge, understanding of VLAN, routing, switching, WiFi.
- Your experience in IT hardware includes purchase, deployment and maintenance (e.g. *Dell, PXE*).
- You are well versed in troubleshooting printers and other peripherals.
- Skills in scripting automation, PowerShell and SQL Queries are helpful but not required.
- You are a service minded, customer focused and well organised multi-tasker with a high level of autonomy and commitment.
- You are fluent in English (verbal & written) with knowledge of other European languages as an advantage.
- This position is based in Kortrijk (Belgium) with occasional travel and (limited) flexibility to work remotely from your home office.



INTERESTED ?

Send your application letter and CV to **Search & Selection** for the attention of Mr. Marc Van Beethoven : m.vanbeethoven@searchselection.com.

You can also register on-line on our website www.searchselection.com and apply directly for this vacancy by following reference number : 14372.



OFFER

Teledyne FLIR offers a competitive salary with other benefits in an expanding, dynamic and stimulating international work environment. You will have the opportunity to develop your career with the world's leading company in thermal imaging and sensing technology.

Teledyne FLIR and all of our employees are committed to conducting business with the highest ethical standards. We require all employees to comply with all applicable laws, regulations, rules and regulatory orders. Our reputation for honesty, integrity and high ethics is as important to us as our reputation for making innovative sensing solutions.

Teledyne FLIR is an equal opportunity employer.

